DUSER MANUAL





SOLAR CHARGE CONTROLLER

MP-100A/MP-120A/MP-150A Series

Thank you very much for choosing MPPT controller. The new generation MPPT we produce, is the brand new product developed based on the newest technology which represents the newest high-level photovoltaic development. Excellent performances are listed as below:

- · Excellent heat dissipation design and cooling fan of intelligent control;
- Creative maximum power point tracking technology can significantly increase the energy utilization rate of the solar system and can reach transfer efficiency of 97%;
- · Quickly scan the entire I-V curve; track the maximum power point within several seconds;
- Three types of lead-acid batteries include sealing, colloid and open and lithium battery series charging program can be selected;
- · Controller protection function:over charge,over discharge,over-load,short circuit self-protection;
- •Rs485 communication interface realizes multi-machine communication with communication distance of 1km and communication with host computer which enables you to check operating parameters of controller conveniently.

The controller is used in solar off-grid system (independent system) which automatically switches to the mode of charge or discharge.MPPT controller has an advanced tracking algorithm to obtain the maximum power of the solar cell module so as to charge battery;at the same time,its low-voltage disconnect (LVD) function can prevent the damage caused by over-discharge of the battery.The charging process of MPPT controller's battery is optimized which can extend battery Life and improve system performance.Its comprehensive self-test function and electronic protection function can avoid damage caused by installation error and system fault.Although the TY-series MPPT controller is easy to operate and use,it would be better for you to take some time to learn the instructions and specification of this manual in order to use all the functions better improve your PV system.

The features of the maximum power point tracking technology

The MPPT controller utilizes maximum power point tracking technology to extract the maximum power from the solar array to charge the battery. The maximum power point tracking mode is fully automatic and does not require user to adjust. When the maximum power point of the array changes with ambient conditions, the controller automatically tracks the maximum power point of the array to ensure that the maximum energy of the day is obtained from the solar array.

· Increase current

In most cases, the maximum power point tracking technique will "increase" the charge current of the solar system. Assuming that a system may have 10 amps of current flowing from the solar array into the MPPT controller and 12 amps of current flowing from the MPPT controller into battery. MPPT controller does not generate current! The energy input to the MPPT controller is equal to its output energy. Since the power is the product of voltage and current (volts x amperes), the following situations are true:

- (1) MPPT controller input energy = MPPT controller output energy
- (2) Input voltage x Input current = Output voltage x Output current
- * Assume that the efficiency is 100% and ignore the power loss caused by wire and conversion. If the maximum power point voltage Vmp of the solar array is larger than the battery voltage, the battery charge current must be proportionally larger than the solar array output current so that the input and output power can be balanced. The greater the difference between the Vmp voltage and the battery voltage, the greater the current boost. Current boost is extremely important in the system because the maximum power point voltage Vmp voltage of the solar panel in the solar power system is usually higher than the battery voltage.

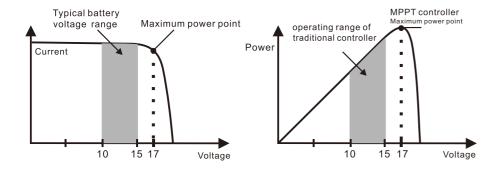
• The advanced condition compared with traditional controller.

The traditional controller directly connects the solar array to the battery when charging. It requires the solar array to operate normally below the Vmp voltage range. Take 12V system as an example. The range of battery voltage is usually 11-15V, but the Vmp voltage of solar array is usually about 16 or 17V.

The diagram below shows curve of current, voltage and output power of off-grid solar battery of typical nominal rated voltage 12V.

Current and voltage of 12V solar battery

Output power of 12V solar battery



Nominal 12V solar cell I-V curve and output power diagram

Maximum power point voltage Vmp of solar PV array is the voltage of maximum output power (Amp x Volts), which is showed in the "knee" of the left diagram of above, the solar PV array I-V curve.

Since the conventional controller does not always operate in the solar PV array Vmp, the energy is wasted which originally can be used to charge battery and supply power to the system load. The greater the difference between the battery voltage and the Vmp of the solar PV array, the more energy will be wasted. The MPPT controller will always operate at the maximum power point which reduces energy waste compared with conventional controllers.

• The limitating factor of the maximum power point tracking controller:

The Vmp of the solar PV array will decrease as the temperature of the array increases.In hot weather, Vmp may be close to or even lower than the battery voltage.In this case, the MPPT controller will have little or no access to energy compared with conventional controllers.However, as long as the nominal voltage of the system PV module is higher than the battery voltage, the Vmp of the PV module will be always higher than the battery voltage.In addition, decrease of the current of the solar array saves wires which enables the MPPT controller also has obvious advantages even in hot weather.

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MPPT Solar Charge Controller

1. Precautions

This manual describes the operation related to the MPPT solar charge controller.

1.1 Effectiveness

This manual is applicable to all models of MPPT solar charge controller of our company.

1.2 Target groups

This manual applies to installers and operators

- 1.3 Before installing and operating the controller, please read this manual and keep it carefully.
- 1.4 Symbol Description

The followings are descriptions of the type of logo that appears in this manual:

| \wedge | |
|----------|--|
| <u>ٺ</u> | |
| | |

Warning!

If not avoided, it may cause a machine stoppage or accident



Danger!

If not avoided, it may cause a machine stoppage or accident



Attention!

In order to operate the equipment effectively, please read the equipment operation instructions carefully

1.1 Safety Precautions



Warning!

- · Input voltage range of this controller is large. It will lead to personal injuries if it is not operated cautiously;
- · All work on the charge controller must be carried out by a technician;
- The device can not be operated by children or people lack of body sensibility and those who are poor in their minds, lack of experience and knowledge of the operation;
- Keep away from children and make sure children can not touch.



Warning!

High heat housing parts.

Please install in a well ventilated environment.



Warning!

Radiation is harmful to healty.

· Do not stay near the solar charger controller within 20 cm for a long time.

1.2 Logo Description

This section shows all instructions displayed on all device labels.

| Logo | Instruction |
|----------|---|
| 4 | Risk of electric shock ; The energy stored in the capacitor will remain afterfive minutes of disconnection, and after the break, do not touch internal components within 5 minutes. |
| <u> </u> | There is not self-repair parts inside the machine, so do not try to remove the cover; only professional personnel can operate and maintain the equipment; please use the insulation tool to drop risk of harm during operation. |
| | Beware of high heat shell; The solar charger controller becomes hot during operation. Avoid contact during operation; It is forbidden to place any items on the equipment and to block the fan vents. |

1.3 Safety Instructions

When using this equipment, please keep the following information in mind so as to avoid fire, lightning or other personal injuries:

Warning!

Make sure that the input DC voltage = the specified maximum voltage, the voltage is too high may cause permanent, Damage to the solar controller, the above situation will not be included in the warranty period. This chapter contains important safety and operating instructions. Read and keep this manual for future use.



Warning!

The technician if you want to maintain or clean the solar controller or connect to the circuit, must first follow the relevant steps.

- · Before using the solar charge controller, read all instructions and warning signs on the solar charge controller and the corresponding sections of this manual;
- · Please use the parts recommended or sold by our company;
- · Make sure the existing lines are in good conditions and wire size are suitable in order to avoid the risk of fire and electric shock; do not operate when solar controller is damaged and wiring is qualified;
- · Do not disassemble the solar charge controller by yourself. Attempts to repair a solar charge controller may result in further risk of damage or accident and loss of quality of warranty;
- · Keep away from flammable and explosive materials in order to avoid fire;
- The installation location should be kept away from moisture or corrosive substances;
- · In order to reduce the rate of short circuit, the technician must use the insulation tool to operate the equipment.

2. Inspection Of Equipment Opening Sealing

2.1 Accessories

| Item | Quantity | Remark |
|-------------------|----------|--------|
| Controller | 1 | |
| Temperature senor | 1 | |
| Operation Manual | 1 | |

Please contact distributor when finding missing parts.

2.2 Check If It Is Damaged During Transportation

After receiving device, please do not rush to sign at first, please open the sealing and check whether there is damage or crack appearance, if there is, please refuse to sign and contact distributor.

2.3 Confirm Charging Controller

The label of charging controller is pasted on the side of case, If you find the device does not matched the one you purchase, please contact distributor.

3. Controller Installation

3.1 Selection Of Installation Position

Installation must be done by professional technician.

Danger!

The case of charging controller will become hot during operation.

- · Do not install on the flammable building material;
- Do not install nearby the highly flammable material;
- Do not install in the potentially dangerous explosion area;
- Do not install the charging controller in direct sunlight in order to avoid the loss caused by overheating.



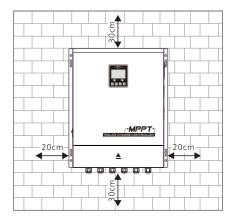
Warning!

The controller has built-in thermal storage module components.

• Do not touch the controller while it is working and the case is open.

3.2 Safety Distance

Observe the following safety gap, make sure other equipment or object are not in this range and make sure there is enough room for heat dissipation.

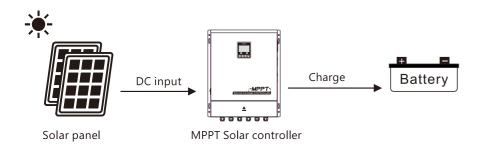


3.3 Environment Condition

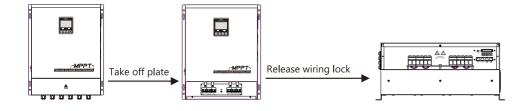
- · Install on solid surface;
- · Installation position must be approachable anytime;
- · Installation position can be removed anytime;
- · Only temperature of -20°C~50°C can confirm the best working environment;
- Do not install the charging controller in direct sunlight in order to avoid power damage caused by overheating.

4. MPPT Controller Connection

4.1 Combination of Solar Charging System



4.2 Wiring Steps



Specifications of cable and miniature circuit breaker:

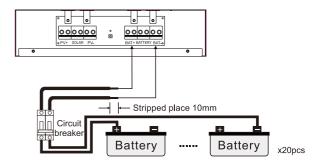
| Model | 100A | 120A | 150A |
|-----------------|-------|-------|-------------------|
| Cable (copper) | 25mm² | 25mm² | 30mm ² |
| Circuit Breaker | 150A | 150A | 200A |

4.3 Battery Connection



Warning: Short circuit of battery's positive and negative terminals and wires of positive and negative electrode will lead to fire or risk of explosion. Please operate carefully.

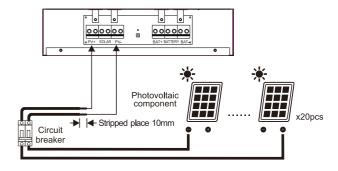
240V System



Attention: The operation of connecting batteries must be done under the situation that the circuit breaker is disconnected.

4.4 Photovoltaic Component Connection

Controller can match 196V, 216V, 240V off-grid system solar component, it's also can use a grid-connected component that open-circuit voltage does not exceed the specified maximum input voltage. The solar component voltage in the system must be not lowerthan the system voltage.



Attention: The operation of connecting photovoltaic component must be done under the situation that the circuit breaker is disconnected.

4.5 Power Trial Run

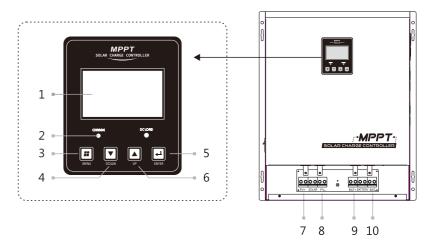
Attention: please make sure that all the positive and negative poles of the DC connection are connected correctly before the trial run

Proceed as the followings:

- 1. Make sure that the positive and negative terminals of the cable are fully connected and measure if the open circuit voltage of the PV module is within the operating range of the controller;
- 2. Turn on the circuit breaker connected with controller and battery;
- 3. Turn on the circuit breaker connected with controller and solar panel;
- 4. Then the controller starts to enter the self-test mode; if system conditions are correct, the controller automatically enter the working mode; If the system conditions are not correct, the controller will have fault indications, refer to the chapter of fault elimination.
- 5.Battery type: the factory setting defaults lead-acid maintenance-free battery, refer to the battery type settings.

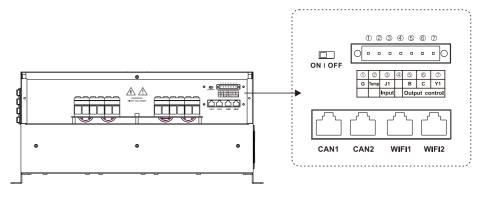
5. Operating Instruction

5.1 Panel Part Specification

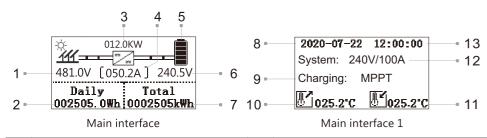


| No | Name | No | Name | |
|----|--------------------------|----|----------------------------|--|
| 1 | LCD Display | 6 | Up | |
| 2 | Charging Indicator Light | 7 | PV Positive Electrode | |
| 3 | Function Menu | 8 | PV Negative Electrode | |
| 4 | Down | 9 | Battery Positive Electrode | |
| 5 | Enter | 10 | Battery Negative Electrode | |

5.2 Communication Terminal



5.3 Main Interface Description



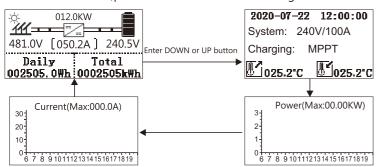
| No | Decription | No | Decription |
|----|---|----|--|
| 1 | PV module voltage | 8 | Date |
| 2 | Daily power generation(charging volume) | | Charging state:maximum power tracking, |
| 3 | Charging power | 9 | Charging state:maximum power tracking, floating charge,stop ,charging. |
| 4 | Charging current | 10 | External temperature |
| 5 | Battery capacity indication | 11 | Internal temperature |
| 6 | Battery voltage | 12 | Battery type/System voltage current level |
| 7 | Total power generation(charging volume) | 13 | Real time |



| Name | Power Curve(Max:00.00KW) | Name | Current Curve(Max:000.0A) |
|---|---------------------------|----------------------|---|
| Χ | Time (6:00-20:00) | X | Time (6:00-20:00) |
| Υ | Power (Proportion:1:1000) | Υ | Current (Proportion:1:1) |
| Max:00.00KW(Record the highest charging power value of the day) | | Max:000. value of | 0A(Record the highest charging current the day) |

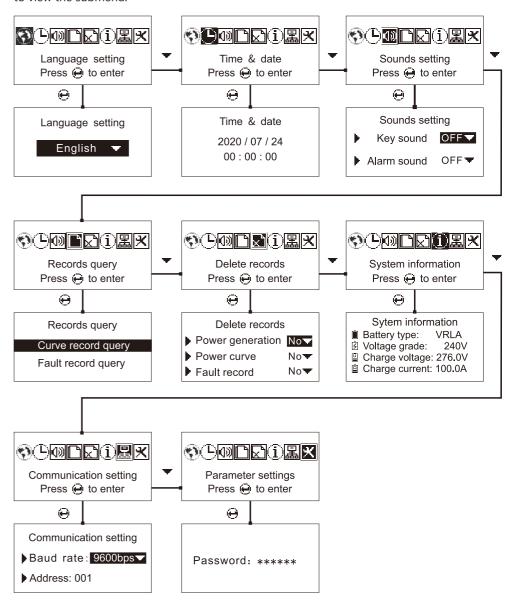
5.4 Check Main Interface

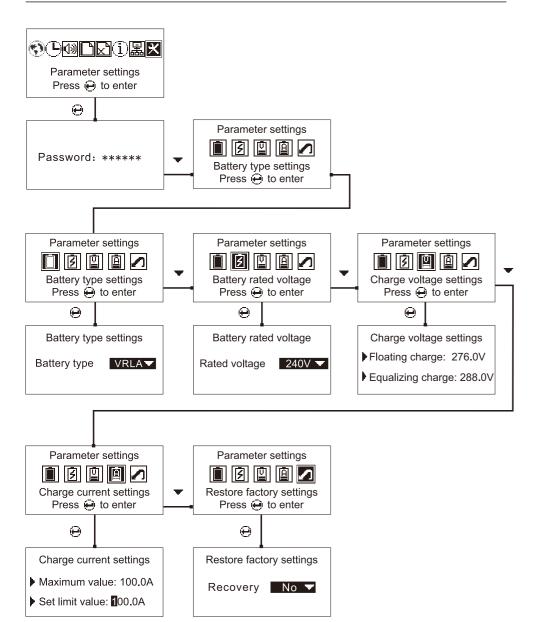
In the default main interface, press DOWN or UP to look through other interfaces.



5.5 Main Menu

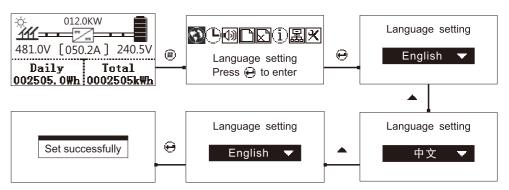
In the default main interface, press MENU to enter the main menu and press DOWN or UP to view the submenu.





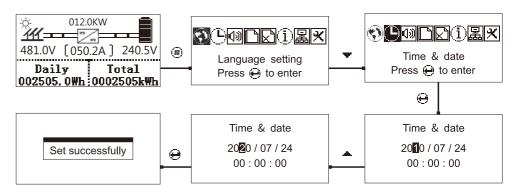
5.6 Language Setting

In the default main interface, press MENU to enter the main menu, press ENTER to enter the language setting, press UP to select the language and then press the ENTER key to confirm and press MENU to return to the main interface after hearing continuous indicative sound.



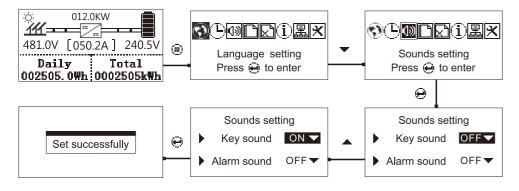
5.7 Time & Date

In the default main interface, press MENU to enter the main menu, press DOWN to select the time setting, press ENTER to enter time setting, press DOWN to move the cursor, press UP to modify the value, press ENTER after confirming the modified value and press MENU to return to the main interface after hearing continuous indicative sound.



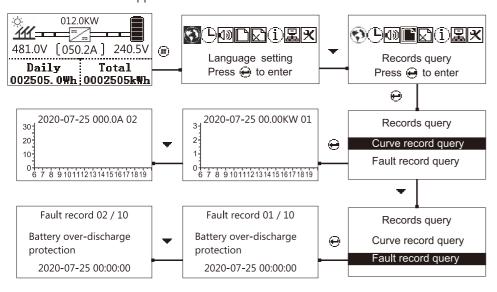
5.8 Sounds Setting

In the default main interface, press MENU to enter the main menu, press DOWN to select the sound setting, press ENTER to enter the sound setting, press UP to select the whether the key sound is on or off, press DOWN to move the cursor to select whether the alarm sound is on or off, press ENTER to confirm and press MENU to return to the main interface after hearing continuous indicative sound.



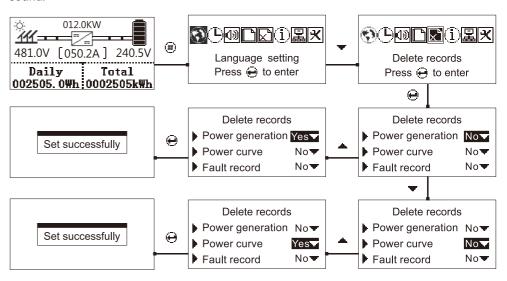
5.9 Records Query

In the default main interface, press MENU to enter the main menu, press DOWN to select record query, press ENTER to enter record query, press DOWN or UP to select the curve record query or fault record query, press ENTER to enter the curve record query or fault record query, press DOWN or UP to check the record and there are 10 records totally. Press MENU to return to the upper and main interface.



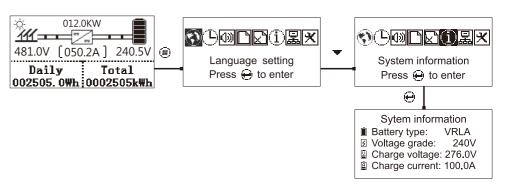
5.10 Delete Record

In the default main interface, press MENU to enter the main menu, press DOWN to select the delete record, press ENTER to enter the delete record, press DOWN to move the cursor, press UP to select whether to delete, press ENTER to delete after selecting and press MENU to return to the upper menu and main interface after hearing continuous indicative sound.



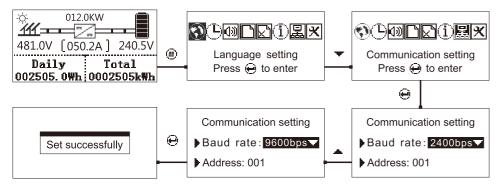
5.11 System Information

In the default main interface, press MENU to enter the main menu, press DOWN to select the system information, press ENTER to enter the system information, press MENU to return to the main interface.



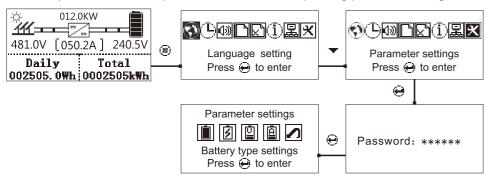
5.12 Communication Setting

In the default main interface, press MENU to enter the main menu, press DOWN to select the correspondence setting, press ENTER to enter the correspondence setting, press DOWN to select the baud rate setting or the local address setting, press UP to set Baud rate and the local address value, press ENTER to confirm and press MENU to return to the upper menu and main interface after hearing continuous indicative sound.



5.13 Parameter Settings

In the default main interface, press MENU to enter the main menu, press DOWN to select the operating parameter setting, press ENTER to enter the password prompt interface, enter the password and then press ENTER to enter the operating parameter setting.



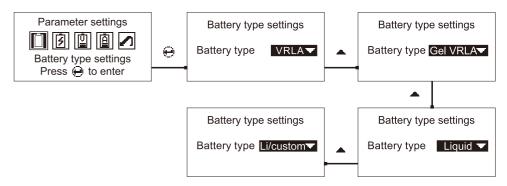
Note 1 Before setting the operating parameters, you must disconnect the circuit breaker which connects the PV module with the MPPT controller, set 5 parameters: battery type, rated voltage setting, charging voltage setting, charging current setting, discharging lower limit setting, check if parameters displayed on the system information are corresponding and then turned on the PV module circuit breaker

Note 2 The operating parameter setting must be operated by qualified technicians. The MPPT controller will not work or suffer from damage of battery due to wrong operation.

5.14 Battery type setting

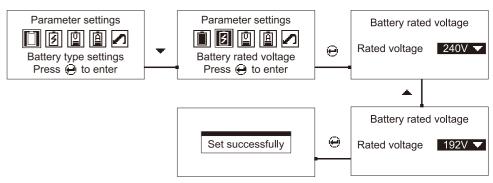
In the operating parameters interface, press ENTER to enter the battery type setting, press UP to select battery type (Maintenance-free lead acid battery, colloidal battery, liquid battery, lithium series battery), press ENTER to confirm and press MENU to return to upper menu after hearing continuous indicative sound.

Note Factory setting defaults to maintenance-free lead acid.



5.15 Battery Rated Voltage

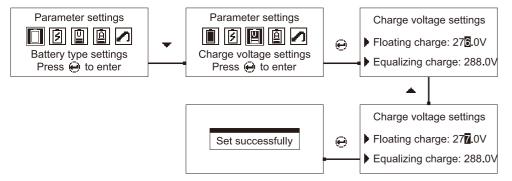
In the operating parameters interface, press DOWN to select rated voltage setting, press ENTER to enter rated voltage setting interface, press UP to select voltage level(Adjustable, 192V, 216V, 240V), press ENTER to confirm and press MENU to return to upper menu after hearing continuous indicative sound.



Factory setting defaults to automatically identify the level of rated voltage which can only identify lead acid battery but lithium series battery are not included. When automatically identify the level of rated voltage, charging voltage and discharging lower limit voltage setting are not available. Charging voltage and discharging lower limit voltage setting are only available for manual setting.

5.16 Charge Voltage Settings

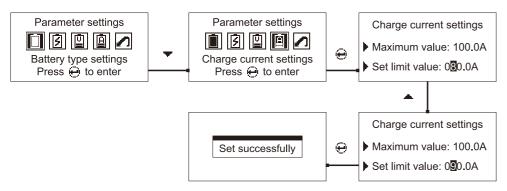
In the operating parameters interface, press DOWN to select charging voltage setting, press ENTER to enter rated voltage setting interface, press DOWN to move cursor, press UP to input numeral, press ENTER to confirm and save and press MENU to return to upper menu after hearing continuous indicative sound.



Lithium battery series only have float (constant voltage) charging mode. Equalized charging mode can be only used for lead acid battery.

5.17 Charge Current Settings

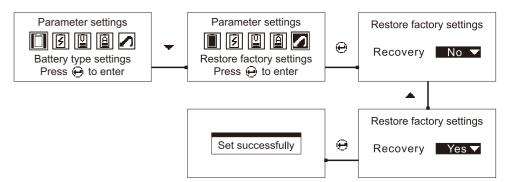
In the operating parameters interface, press DOWN to select charging current setting, press ENTER to enter charging current setting interface, press DOWN to move cursor, press UP to input value, press ENTER to confirm and save and press MENU to return to upper menu after hearing continuous indicative sound.



The set point can not be greater than the current maximum.

5.18 Restore factory settings

In the operating parameters interface, press DOWN to select factory reset, press ENTER to enter factory reset interface, press UP to select whether to restore factory setting, press ENTER to confirm and save and press MENU to return toupper menu after hearing continuous indicative sound.



When MPPT solar controller can not operate normally due to fault of operating parameter setting, please restore the operating parameters to factory setting.

The default password is: Press DOWN for 3 times and then UP for 3 times.

6. Technical Parameter

| Model | 100A 120A 150A | | | | | | |
|---|---|---|-----|------|-------|----|--------|
| Charging Mode | MPPT automatic maximum power point tracking | | | | | | |
| Charging Method | Three stages: Const float charging | tages: Constant current charging(MPPT),Equalizing charging, arging | | | | | |
| System Type | 192V/216V/240V | Optional | | | | | |
| System | 192V System | DC160V- | DC2 | 40V | | | |
| Identification Voltage Range | 216V System | DC180V- | DC2 | 70V | | | |
| . stage tange | 240V System | DC200V- | DC3 | 00V | | | |
| Quiescent Dissipation | 192V/216V/240V | ≤5W | | | | | |
| Overall Unit Efficiency | 192V/216V/240V | ≥96.5% | | | | | |
| Photovoltaic Module Utilization Ratio | 192V/216V/240V | ≤99% | | | | | |
| Input Characteri | stics | | | | | | |
| | 192V System | DC240V- | DC6 | 00V | | | |
| Mppt Working Voltage Range | 216V System | DC270V- | DC6 | 00V | | | |
| | 240V System | DC300V-DC600V | | | | | |
| | 192V System | 17920W | 22 | 400W | 26880 | w | 33600W |
| Maximum Solar Input Power | 216V System | 20160W | 25 | 200W | 30240 |)W | 37800W |
| | 240V System | 22400W | 28 | 000W | 33600 |)W | 42000W |

| Model | | 100A | 120A | 150A | | |
|-----------------------------------|----------------|---|------------|------|--|--|
| Output Characteristics | | | | | | |
| Optional Battery Type | 192V/216V/240V | Lead-acid battery, lithium battery, gel battery or user-defined | | | | |
| Floating Charging | 192V System | 221V | | | | |
| Voltage | 216V System | 248.5V | | | | |
| (lead Acid Battery) | 240V System | 276V | | | | |
| A | 192V System | 227V | | | | |
| Average Charge Voltage | 216V System | 255.6V | | | | |
| (lead Acid Battery) | 240V System | 284V | | | | |
| Floating Charging | 192V System | 220V | | | | |
| Voltage | 216V System | 247.5V | | | | |
| (Gel Battery) | 240V System | 275V | | | | |
| | 192V System | 230.5V | | | | |
| Average Charge Voltage | 216V System | 259V | | | | |
| (Gel Battery) | 240V System | 288V | | | | |
| | 192V System | 232V | | | | |
| Floating Charging Voltage(SLA) | 216V System | 261V | | | | |
| 5 | 240V System | 290V | | | | |
| | 192V System | 240V | | | | |
| Average Charge Voltage(SLA) | 216V System | 261V | | | | |
| - | 240V System | 300V | | | | |
| Floating Charging Voltage | Custom | 192V-300V(Ac | ljustable) | | | |

1 Note: The above data is for reference, if there is any change, the actual product shall prevail.

1 Note: The above data is for reference, if there is any change, the actual product shall prevail.

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| Model | | 100A | 120A | 150A | | |
|-------------------------------------|-----------------------------|--|-------|------|--|--|
| Rated Current | 192V/216V/240V | 100A | 120A | 150A | | |
| Current-limiting Protection | 192V/216V/240V | 105A 125A 155A | | | | |
| Temperature Coefficient | 192V/216V/240V | ±0.02%/°C | | | | |
| Auto Temperature Compensation | 192V/216V/240V | -4mV°C | | | | |
| Display | | | | | | |
| LCD Display | | LCD panel indicating solar power, load level, battery voltage/capacity, charging current, and fault conditions | | | | |
| LED Display | | Charge Indication, Fault Indication | | | | |
| PC Uppon Comput (Communication p | | RS-485 | | | | |
| Protection | | | | | | |
| Input Open Circui | t Voltage | ≤650V | | | | |
| Input Low Voltage | Protection | Reference Input Attribute | | | | |
| Input High Voltage | Protection | Reference Input Attribute | | | | |
| Input Polarity Reve | rse Protection | Yes | | | | |
| Output Polarity Reverse Protection | | Yes | | | | |
| High Temperature I | High Temperature Protection | | ≥85°C | | | |
| Audible Noise | | ≤45dB | | | | |
| Heat Dissipation M | ode | Intelligent Air Cooling | | | | |

| Model | 100A | 120A | 150A | | | |
|-----------------------------------|--|------|------|--|--|--|
| Product Specification Package | | | | | | |
| Product Size (L*W*H) mm | 630x500x221 | | | | | |
| Net Weight (kg) | 28.3 | | | | | |
| Type Of Mechanical Protection | IP32 | | | | | |
| Environmental Requirements | | | | | | |
| Humidity | 0~90%RH (No Dew) | | | | | |
| Height Above Sea Level | 0~3500m | | | | | |
| Ambient Temperature | −20°C~+50°C | | | | | |
| Storage Temperature | -40°C~+70°C | | | | | |
| Photovoltaic Module Configuration | on | | | | | |
| System Voltage (battery Voltage) | Photovoltaic Module Load Voltage (recommended Data) | | | | | |
| 192V System | | | | | | |
| 216V System | 550V | | | | | |
| 240V System | | | | | | |

1 Note: The above data is for reference, if there is any change, the actual product shall prevail.

• Note:The above data is for reference, if there is any change, the actual product shall prevail.

7. Fault Elimination

MPPT Solar Charge Controller

When the controller works abnormally, please check conditions listed as below

| Fault Situation | Fault Elimination |
|---|---|
| When controller is electrified for the first time, fault prompts: battery voltage is out of normal range | 1.Check whether the battery voltage is in the range of system voltage identification (See technical parameters for system voltage identification range) 2.Manually set rated battery voltage level (See the rated battery voltage setting in the operating parameters setting) |
| Fault indication: over temperature protection | Check whether the cooling fan is damaged and ventilation vents are blocked by debris; MPPT controller should be installed in a ventilated environment Reasonable PV module configuration can improve conversion efficiency and reduce temperature rise (technical parameters PV module configuration) |
| Fault indication: battery over discharging protection | The battery is out of power |
| Fault indication: can not test external temperature sensor | Check whether it is connected to the external temperature sensor check whether the sensor contact is bad |
| Charging indicative light and displays of charging current and charging power are off and on | Check whether PV module voltage is in the MPPT operating voltage range. Check whether the charging voltage parameters shown on system are correct. Correct the charging voltage parameters or restore the factory settings to restart dynamic MPPT controller. Check whether the fuse is broken and the circuit breaker is disconnected. |
| Charging indicative light is off and on alternatively; charging current appears alternatively | This situation generally appears in cloudy day or evening when the light is insufficient which is a normal phenomenon |
| No power curve and current curve display | Check whether the time and date of the MPPT controller are consistent with the time you are in.(see time and date set) |

If the problem is still on the table, please contact customer service personnel: Please provide the following information: equipment: type, order number, serial number (the label on the back plate); a detailed description of the problem (such as the use of the type system, problems occurred occasionally orfrequently, indicating light, display etc.).

8. Maintenance And Cleaning

8.1 Fuse Replacement

Fuse blown due to excessively high temperature or other faults needs correct replacement: pull out the broken fuse from the joint, install new fuse, check if it is connected correctly and then install equipment. (Fuse is nearthe connecting box)

8.2 Clean Fan Vent & Heat Sink

Please regularly clean fan vent and internal heat sink with dry or slightly wet cloth. Please pay attention that washing liquid or corrosive solvent are banned for cleaning and liquid is not allowed to flow into machine to make sure that the air vents are not blocked.

9. Quality Assurance

During the warranty period, our company will repair for free or replace with new products

Evidence

In the quality assurance period, our company requires customers to provide invoices and date of purchased products.

At the same time the trademark on the product should be clearly visible, otherwise we have the right not to guarantee quality.

Condition

The rejected products shall be disposed of by our company

The customer shall allow reasonable time to repair the faulty equipment

Exemption from liability

In the following cases, our company will be not responsible for repair:

The whole machine or spare parts are beyond the warranty period

Transport damage

Incorrect installation or modification

Operating in a very harsh environment described beyond this manual

Failure or damage to the machine caused by the service, repair, alteration or removal of our company

Abnormal natural environmental damage

If customers ask for amendment service due to problems caused by faults listed above, our company can provide compensable amendment service after judgment of our service constitute.

NOTE

The charge of product size and parameter is subject to the newest materials of our company without further notice.